

Tiers, Services & Implementation

A connected operating system configured around the way your business works.

PLATFORM TIERS

No pricing shown - scope is matched to the operation

1 Foundation

CONNECTED ESSENTIALS

- CRM and shared customer history
- Calling and campaign workflows
- Administration, permissions and reporting
- Core monitoring and safeguards

2 Growth

SCALE WITH INTELLIGENCE

- Advanced campaigns, automation and lead distribution
- Source, cost, conversion and revenue attribution
- Expanded integrations, dashboards and team optimization
- Enhanced training, launch support and workflow design

3 Enterprise

GOVERN COMPLEX OPERATIONS

- Multi-team or multi-tenant governance and controls
- White-label, industry configuration and custom workflows
- Custom integrations, data strategy and release planning
- Managed monitoring and recovery operations

CONNECTED PLATFORM FAMILY

EmpireInsights

EmpireConnections

EmpireCore

EmpireSentinel

EmpireROI

IN PRODUCTION - PRODUCT DEVELOPMENT

EmpireUniversity

EmpireClient

EmpireMoney

SERVICES AROUND THE PLATFORM

Discovery & design

Operational mapping, priorities and solution architecture.

Data & integrations

Migration, cleanup, system connections and validation.

Custom builds

Selected workflows and product extensions tied to proven needs.

Configuration

Brand, roles, workflows, campaigns and industry setup.

Training & launch

Admin and team training, testing, adoption and go-live.

Monitoring & recovery

Protected alerts, rollback and instant repair actions.

Sequenced to reduce disruption and protect operational continuity

IMPLEMENTATION PATH

1

Discover

2

Design

3

Configure

4

Integrate

5

Train

6

Launch & optimize

IMPLEMENTATION PRINCIPLE

Configure the platform around proven workflows, validate with real users, launch in controlled stages, and keep improving from operational and ROI data.